## Dev Samaj College for Women

## IQAC (Internal Quality Assurance Cell) **DESIGN DOCUMENT**

## Framework for seeking 360° Feedback



Submitted to: IQAC DevSamaj College for Women Ferozepur City

#### **Statement of Purpose:**

DSCW believes in developing, designing and deploying a student-centric academic & extra-curricular environment. To achieve this objective and keeping in mind our values of **being adaptive to change** and maintaining a spirit of **Continuous Improvement**, DSCW has deployed a 360° framework of feedback that it uses to gather viewpoints, opinions and objective suggestions from a wide range of stakeholders.

The Governing Body at DSCW is committed to evolving the College towards becoming *an Institution of Academic & Extra-curricular Excellence*. It believes the 360<sup>0</sup> Feedback Framework is the essential & true dip-stick test of the Academics, Co-curricular, Extra-curricular and Overall External Perception of the College. DSCW takes immediate and serious introspective corrective measures, derived from the analysis & learning of the feedback received.

This document is owned, designed and created by the **IQAC** (**Internal Quality Assurance Cell**) of DSCW. It is a carefully designed framework prescribed and described for all Users who intend to seek feedback from the various stakeholders of DSCW.

Thetable below describes the holistic design elements of this Framework used to seek 360° Feedback for DSCW.

#	Element Name	Description
A.	Range of Feedback	1. Present students
	Providers	2. Ex-students
		3. Faculty & Teaching Staff
		4. End Consumers e.g. potential & current employers (External)
B.	Modes of Feedback	a. Hard Copy Form – handwritten response
	Delivery & Receipt	b. via e-mail: Electronic Survey Form
		c. DSCW Website Survey Form
C.	Types of Feedback	I. Internal
		Quantitative
		II. External
		Quantitative
D.	Key Functional Areas or	Curriculum, Syllabus & Unit Content
	Fields for which feedback is	2. Overall Areas of Improvement towards Academic Excellence
	being sought	3. External Perception – quality of output
		4. External Perception – quality of curriculum
E.	Periodicity, frequency &	See Appendix A below.
	timing	A detailed schedule of sending, receiving, analysing and reporting of this 360 <sup>o</sup>
		Feedback is given in Section 'Prescribed Schedule' below.
F.	Feedback Scoring	See Appendix B below.
	Mechanism	The attached document provides the empirical rules and scoring mechanism
		for the various survey forms.
G.	Recommended Survey	See Appendix C, D, E & F below
	Questions in each Category	

## **APPENDIX A: Prescribed Schedule**

Group Types	Туре	Mode	Frequency	Timing
Group A:  1. Present students	Internal	Hard copy	Annual	1 month before the end of the Academic session
Group B:  1. Alumni or exstudents	External	<ul><li>a. Web Form</li><li>b. E-surveys</li><li>c. Hard copy</li></ul>	Annual	<ol> <li>End of FY or beginning of next FY</li> <li>1 month before end of Academic session</li> <li>As and when required</li> </ol>
Group C:  1. Employers 2. Potential employers	External	a. Web Form b. E-surveys c. Hard copy	Annual	<ol> <li>Real-time or</li> <li>Within 1 week of visit</li> </ol>
Group D:  1. Teachers 2. Faculty	Internal	a. Web Form b. E-surveys c. Hard copy	Annual	<ol> <li>1. 1 month before end of Academic Session</li> <li>2. As and when required</li> </ol>

## Feed Back Analysis Cell

Name	Designation	Signature
Dr. Sangeeta	Chairperson	Sangely
Dr. Nishant Juneja	IQAC Coordinator	Orbalt Joneja
Mrs. Leena Kakkar	Convener-Feedback Analysis Cell	<u></u>
Dr. Anju Bala	Joint Convener-Feedback Analysis Cell	8
Dr. Bhumida Sharma	Member- Arts Department	Shumida Shain
Dr. Manish Kumar	Member- Science Department	Manish
Mr. Sanjeev Kakkar	Member- Computer Science Department	Bajan Impa
Mrs. Leena Kakkar	Member- Commerce Department	<u></u>
Dr. Vandana Gupta	Member- B. Voc. Department	Vandas

## **APPENDIX B: Feedback Scoring Mechanism**

# STUDENTS FEEDBACK ANALYSIS REPORT SESSION 2021-22



#### Feedback Methodology

Structure feedback is obtained from students on design and review of curriculum during mid of each semester. The data generated is compiled by the Head of the Department and shared with the concerned faculty. Feedback thus obtained is then statistically analysed, tabulated and reviewed. Suggestions and comments given by the students are also taken into account for future development and are forwarded to the Board of Studies of the University.

The feedback from students regarding curriculum is obtained through Structured Questionnaire which includes 11 questions on various aspects of curriculum. A five point Likert scale has been used with weights assigned from 1 to 5 to different responses as follows:

The Range of each order or level is determined by the following formula: (Highest point in Likert Scale-Lowest point in Likert Scale)/ Number of Levels Used

Therefore Range= (5-1)/5=4/5=0.8 Hence

Category	Weighted Score	Remarks
5	4.2 to 5.0	Completely agree
4	3.4 to 4.2	Agree
3	2.6 to 3.4	Somewhat Agree
2	1.8 to 2.6	Don't Agree
1	1.0 to 1.8	Completely Disagree

Data is collected with the help of stratified sampling technique. In order to determine that the sample is representative sample or not sample size adequacy test is performed.

#### **Sample Size Adequacy Test**

Slovin's test (1960) has been used to test the adequacy of sample size, which is as follows:

$$n=N \div (1+Ne^2)$$

Where n= Minimum Sample Size, N=Total Population, e = Error Tolerance Level

In 2021-22, total number of students were =**1706** Therefore **N=1706**, Taking the confidence level of 95 %, e = 5% (error tolerance)

So n=1706  $\div$  (1+1706 (0.05)<sup>2</sup>) n=1706/5.27. Therefore n=324

Therefore, minimum 324 students' feedbacks were required. Since we have received 400 students' feedback forms from different stream, so it satisfies sample size adequacy test and it is a representative sample.

#### P.G. DEPARTMENT OF ARTS

Table-1 Student's Feedback Analysis (2021-2022)

	Completel y agree	Agree	Partiall y agree	Don't agree	Completel y disagree	weighted Score	Weighte d Mean Score
Catering to Individual Learning needs	63	27	4	4	2	445	4.45
Experiential Learning	64	24	3	4	5	438	4.38
Generating Value	57	31	5	4	3	435	4.35
Innovative teaching methods	60	29	5	4	2	441	4.41
Learning goals	67	25	4	2	2	453	4.53
Learning-enabled environment	64	23	7	4	2	443	4.43
Merit-based Assessment	22	18	26	20	14	314	3.14
Overall student satisfaction	45	38	4	10	3	412	4.12
Pace of learning	55	27	7	6	5	421	4.21
Syllabus Design	25	22	23	20	10	332	3.32
Syllabus Relevance	23	32	16	3	26	323	3.23

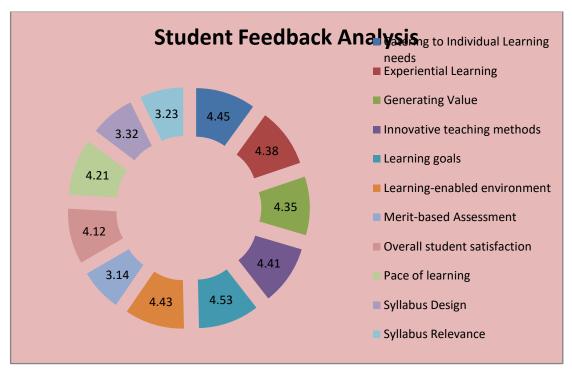


Fig.1 Weighted Mean Score of Student's Feedback

Based on the above Table-1 and the Fig.-1 it is evident that on all parameters the weighted mean score of student responses have been above 4.1, which means that they are completely agree with the curriculum aspects. The highest mean score was for (i) Learning Goals and (ii) Catering to Individual Learning needs. All the parameters have a mean score above 4, which means the students are completely satisfied with the curriculum implementation except Merit-based Assessment, designing of syllabus and syllabus relevance. The report is transferred to the IQAC for further discussions and deliberations.

Attributes	Weighted Mean Score	Action taken
Catering to Individual Learning		Merit based assessment; designing of
Needs	4.45	syllabus and its relevance are the major
Experiential Learning	4.38	area of concern of the students.
Generating Value	4.35	The college is bound to follow the syllabus
Innovative Teaching Methods	4.41	designed by Panjab University,
Learning Goals	4.53	Chandigarh. Still, the concern of the students will be forwarded to the college
Learning-Enabled Environment	4.43	faculty members who represent Board of
Merit-Based Assessment	3.14	Studies, Panjab University, Chandigarh.
Overall Student Satisfaction	4.12	, ,
Pace of Learning	4.21	
Syllabus Design	3.32	
Syllabus Relevance	3.23	

<b>Suggestions From the Students</b>	Action Taken
Most of the students in DSCW are from rural background. Some of them have problem in understanding and using English language. Some students expressed that there should be extra English learning classes for the students who lack basic knowledge of English language.	This suggestion of the students was discussed and the decision was made that two extra classes in a weak would be taken to improve the knowledge of the students in English language.
The teaching should maintain a more collaborative approach between traditional learning methods through classroom teaching and modern methods of teaching through ICT.	After consulting the matter with the authorities it was decided that all the teachers would make full use of the technical tools and online sources along with traditional learning through classroom teaching.
The curriculum should equip the students with the skills required to use a language competently resulting in communication proficiency.  The students of post graduation expressed desire for the preparation of the UGC-NET Paper I. The department was already guiding the students for Paper 2 and the students desired guideline classes for Paper 1 as well along with Paper 2.	The concern of the students was taken into consideration and the decision was taken to adopt the specific methodologies to generate communicative skills.  As DSCW takes care of students in every aspect. This matter was discussed with the authorities and it was decided that the department would prepare the students for the UGC-NET Paper I along with Paper 2.
The weak students who can't keep pace with the normal students should be given special attention.	DSCW always takes care of its weak students through remedial classes. Despite this, the concern of the students was taken into consideration and the teachers took initiatives to raise the level of the weak students through more extra classes.
The ambitious students of the college suggested arranging more guidance classes for their career so that they can prepare themselves for the upcoming challenges in the future.	This was a very valid point raised by the students. DSCW is always concerned about the future of its students. So, this matter was into consideration and considerable action was taken.

The students expressed that there should be some more journals and magazines of international repute in the library.	This point was discussed with the authorities and students were asked to give the list of the journals and magazines which they want to be in library to the librarian.
To provide career guidance and expert talks by industrialists.	career guidance lectures are conducted and a lot of reading material on these areas is included in library .Expert guidance lectures are also conducted time to time on different topics to inculcate interest in subjects.
More Focus on inter-disciplinary activities of the courses.	Inter departmental research initiatives is encouraged by the teachers.
Teaching should focus more on practical aspects. Projects should be given more weightage as evaluation component	Students are always encouraged to take up research-based projects. Entrepreneurial skills of the students are encouraged by making them involved in hands-on activities.
Slow learners and advanced learners should be given more attention according to their needs.	Bridge Courses and skill-oriented courses have been introduced to bridge the knowledge gap and to make students more skilled
Subjects of theoretical background can be made more interactive with the help of increasing "Activity Based Learning"	To make a subject interesting faculty members are guided to incorporate various innovative methods in their teaching metodologies

Honds Shain

Principal V

#### P.G. DEPARTMENT OF COMMERCE

Table-2 Student's Feedback Analysis (2021-2022)

Attributes	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Catering to Individual Learning needs	22	20	28	12	18	316	3.16
Experiential Learning	62	20	8	9	3	435	4.35
Generating Value	60	21	9	5	5	426	4.26
Innovative teaching methods	61	23	5	5	6	428	4.28
Learning goals	65	12	10	5	8	421	4.21
Learning-enabled environment	60	23	7	5	5	428	4.28
Merit-based Assessment	58	25	5	6	6	423	4.23
Overall student satisfaction	60	26	6	5	3	435	4.35
Pace of learning	25	20	18	22	15	318	3.18
Syllabus Design	23	18	20	30	9	316	3.16
Syllabus Relevance	60	22	5	8	5	424	4.24

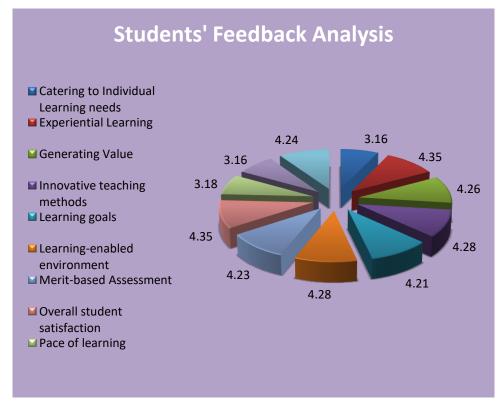


Fig.2 Weighted Mean Score of Student's Feedback

Based on the above Table-2 and the Fig.-2 it is evident that on most of the parameters the weighted mean score of student responses have been above 4.2, which means that they are quite satisfied with the curriculum aspects. The highest mean score was for (ii)Experiential Learning and overall student satisfaction (viii). Almost all the parameters have a mean score above 4, which means the students are completely satisfied with the curriculum implementation, innovative methods, the guidance, mentorship, resources, study material provided and relevance of the syllabus. The students showed their dissatisfaction regarding the pace of learning because of the voluminous syllabi that caters less to Individual Learning needs and regarding the framing of syllabus.

The report is forwarded to the IQAC for further discussions and deliberations.

Attributes	Weighted Mean Score	Action taken
Catering to Individual Learning needs	3.16	Syllabus design, pace of learning and attention to individual learning needs
Experiential Learning	4.35	are the major area of concern of the students.
Generating Value	4.26	•It was decided that the solution of Catering to Individual Learning needs
Innovative teaching methods	4.28	lies in having the option of Choice
Learning goals	4.21	<ul><li>based curriculum.</li><li>The students expressed their</li></ul>
Learning-enabled environment	4.28	dissatisfaction regarding not having enough time to prepare the voluminous
Merit-based Assessment	4.23	syllabi within a limited time in each semester. The matter was brought to
Overall student satisfaction	4.35	the notice of the Head of the Institution. The framing of syllabus
Pace of learning	3.18	falls under the jurisdiction of the Board of Studies, Panjab University,
Syllabus Design	3.16	Chandigarh. So, it was decided that the
Syllabus Relevance	4.24	matters related to the framing of syllabus will be conveyed to Board of Studies, Panjab University

Other suggestions from the students	Action taken
Institution should arrange guidance classes to	The department is practising UGC/NET classes
prepare the students for competitive	to guide the post graduate students which help
examination.	in cracking exam.
Special attention should be given to slow	For slow learners each department with the help
learners	of college authorities conduct remedial classes
	to improve learning.
Syllabus must be relevant to promote holistic	Matter forwarded to the higher authorities
development of the students and make them	
industry ready.	
The notion of the curriculum should be	Time to time meetings was organized in which
making the students more rounded with	all the educators were guided to make their
critical thinking skills, community awareness	lectures effective enough to ignite the innate
and problem-solving skills.	capabilities of the students.
Students need to go on at their own pace for	Different assignments with varied problems are
learning process	given to students to construct an argument,
	which would serve them well in the future.

HOD

#### P.G. DEPARTMENT OF SCIENCE

Table-3 StudentFeedback Analysis (2021-2022)

	Completel y agree	Agree	Partiall y agree	Don't agree	Completel y disagree	weighted Score	Weighte d Mean Score
Catering to Individual Learning needs	55	33	3	4	5	429	4.29
Experiential Learning	56	33	4	5	2	436	4.36
Generating Value	55	34	5	4	2	436	4.36
Innovative teaching methods	55	33	5	4	3	433	4.33
Learning goals	60	28	5	4	3	438	4.38
Learning-enabled environment	60	28	5	4	3	438	4.38
Merit-based Assessment	60	26	6	5	3	435	4.35
Overall student satisfaction	61	26	6	4	3	438	4.38
Pace of learning	50	28	10	9	3	413	4.13
Syllabus Design	22	20	20	23	15	311	3.11
Syllabus Relevance	25	18	20	27	10	321	3.21

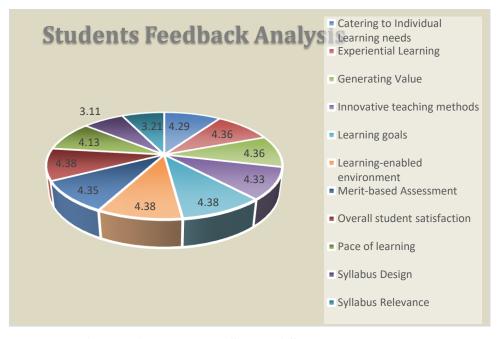


Fig.3 Weighted Mean Score of Students' Feedback

Based on the above Table-3 and the Fig.-3 it is evident that almost on all parameters the weighted mean score of student responses have been above 4.2, which means they completely agree with the curriculum aspects. The highest mean score is for learning goals and learning enabled environment etc. All the parameters have a mean score above 4.2, which means that the students seems to be quite satisfied with the curriculum implementation except syllabus relevance and designing of syllabus.

Attributes	Weighted Mean Score	Action taken
Catering to Individual Learning Needs	4.29	Syllabus Relevance and Syllabus Design are the major areas of concern of the
Experiential Learning	4.36	students.
Generating Value	4.36	
Innovative Teaching Methods	4.33	Matter is forwarded to the university

Learning Goals	4.38
Learning-Enabled Environment	4.38
Merit-Based Assessment	4.35
Overall Student Satisfaction	4.38
Pace of Learning	4.13
Syllabus Design	3.11
Syllabus Relevance	3.21

authorities for further consideration and the designing of syllabus falls under the jurisdiction of the Board of Studies, Panjab University, Chandigarh. The college does not have any role in it.

Other suggestions from the students	Action taken
There should be more opportunities to facilitate learning enabled environment	Beyond academic books there is availability of journals concerned to every subject to develop critical thinking and research attitude. To enhance learning enabled environment institution, invest huge amount of money to create digital library for students to provide instant access to educational content.
Students should be assessed on the basis of integrated understanding and logical reasoning of the subject taught to them	College is bound to follow the assessment criteria formulated by Panjab University.
Special attention should be given to slow learners	For slow learners each department with the help of college authorities conduct remedial classes to improve learning.
Institution should arrange guidance classes to prepare the students for competitive examination.	Each department is practising UGC/NET classes to guide the post graduate science students which help in cracking exam.
Necessity of Developing, monitoring and reporting on individual learning goals and targets	The institute introduce self-sponsored minor research projects beyond the university curriculum. The process involves thinking about the effectiveness of the strategies used to achieve the learning goals that an individual set.
Students need to go on at their own pace for learning process	Every week assignments with varied problems are given to students to construct an argument, which would serve them well in the future.

HOD

#### P.G. DEPARTMENT OF COMPUTER SCIENCE

Table-4 Student Feedback Analysis (2021-2022)

	Completely agree	Agree	Partially agree	Don't agree	Completely disagree	weighted Score	Weighted Mean Score
Catering to Individual Learning needs	31	11	3	3	2	207	4.32
Experiential Learning	30	7	6	4	3	209	4.14
Generating Value	32	8	4	4	2	210	4.28
Innovative teaching methods	35	8	3	2	2	222	4.44
Learning goals	20	8	10	8	4	182	3.64
Learning-enabled environment	30	9	3	4	4	216	4.14
Merit-based Assessment	30	9	4	4	3	207	4.18
Overall student satisfaction	30	9	4	5	2	214	4.2
Pace of learning	31	7	6	3	3	210	4.2
Syllabus Design	22	8	10	5	5	200	3.74
Syllabus Relevance	27	8	7	4	4	187	4

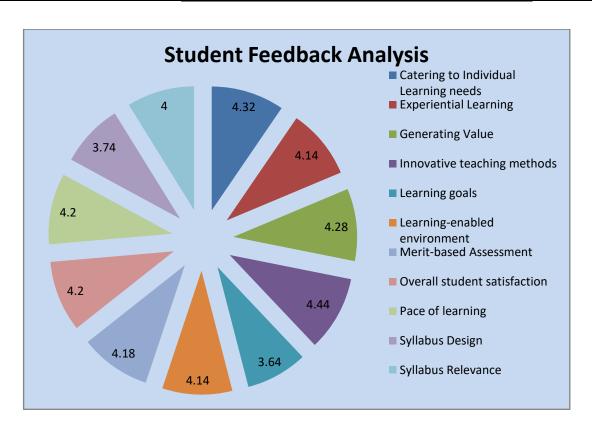


Fig. 4Weighted Mean Score of Students' Feedback

During study it has been found from the Fig.-4that on all parameters the weighted mean score of student's responses have been above 4, which means that they completely agree with all the aspects. The highest mean score was for (i) Innovative teaching methods (ii) Learning-enabled environment. All the parameters have a mean score above 4, which means a high level of student's satisfaction, except learning goals. The report was handed-over to the IQAC for further discussions and deliberations.

Weighted Mean Score	Action taken
	Learning goals and syllabus
4.32	design are the major area of
4.14	concern of the students. So,
4.28	keeping in mind new
	methods like project based
4.44	learning, teaching through
3.64	smart boards etc. have been
	introduced.
4.14	
4.18	
4.2	
4.2	
3.74	
4	
	4.32 4.14 4.28 4.44 3.64 4.14 4.18 4.2 4.2 3.74

Other Suggestions from the students	Action Taken
Increase in the budget allocation for student's	Since the strength of students is increasing
financial Aid Fund	every year, there were more number of
	students who belong to the weaker sections
	of society. To provide financial support to the
	needy and deserving students, the budget
	allocation for student's financial aid fund has
	been amicably increased by the Management
	and Principal.
After covid-19 students have test anxiety	When teacher give the test to the students,
because after such a long time they are doing	they often bunk the classes because they fear
offline exams.	to get less marks in the test and due to the
	fear of punishment them. To solve this
	problem, teachers arranged interactive test.
	So, it will increase the knowledge regarding
	their syllabus and they would not run away
	from test.
Developing the good study habits	Students, in the present time after Covid 19
	usually waste their time in watching Mobile
	phone. They do not do their studies. The
	department tried to make their lectures
	interactive and also suggested them time to
	time how to do their studies.
In the syllabus for Post Graduate classes,	This was a valid point raised by the students.
texts which are important from the point of	The framing of syllabus falls under the
view of UGC-NET must be included. The	jurisdiction of the Board of Studies, Panjab
syllabus should be designed after considering	University, Chandigarh, so the matter will be
the pattern of this competitive exam.	discussed by the member of Board of Studies
Callabase maret be released to a mare to 1 12 22	in the coming meetings.
Syllabus must be relevant to promote holistic	Matter forwarded to the higher authorities
development of the students and make them	
industry ready.	

(Sajanjana)

#### P.G DEPARTMENT OF VOCATIONAL COURSES

Table-5 Student Feedback Analysis (2021-2022)

	Completely agree	Agree	Partially agree	Don't agree	Completely disagree	weighted Score	Weighted Mean Score
Catering to Individual Learning needs	30	9	3	4	4	207	4.14
Experiential Learning	30	9	4	4	3	209	4.18
Generating Value	30	9	4	5	2	210	4.2
Innovative teaching methods	35	8	3	2	2	222	4.44
Learning goals	20	8	10	8	4	182	3.64
Learning-enabled environment	31	11	3	3	2	216	4.32
Merit-based Assessment	30	7	6	4	3	207	4.14
Overall student satisfaction	32	8	4	4	2	214	4.28
Pace of learning	31	7	6	3	3	210	4.2
Syllabus Design	27	8	7	4	4	200	4
Syllabus Relevance	22	8	10	5	5	187	3.74

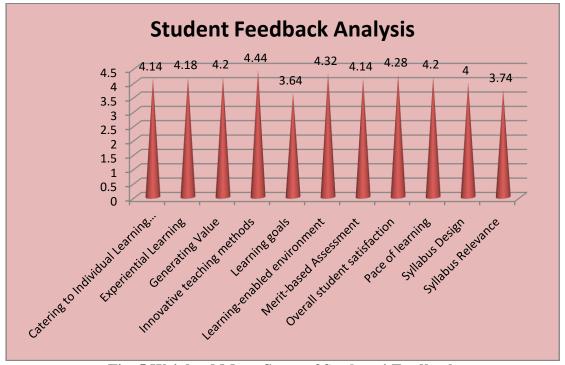


Fig. 5 Weighted Mean Score of Students' Feedback

Based on the above **Table-5** and the **Fig.-5** it is evident that on all parameters the weighted mean score of student responses have been above 4.1, which means that they are completely agree with the curriculum aspects. The highest mean score was for (i)Innovative teaching methods and (ii) Learning-enabled environment. All the parameters have a mean score above 4, which means the students are completely satisfied with the curriculum implementation except Learning goal and Syllabus relevance. The report is transferred to the IQAC for further discussions and deliberations.

Attributes	Weighted Mean Score	Action taken
Catering to Individual Learning needs	4.14	Learning goal and Syllabus relevance are the major area of concern of the students.
Experiential Learning	4.18	The college is bound to follow the syllabus
Generating Value	4.2	designed by Panjab University,
Innovative teaching methods	4.44	Chandigarh. Still, the concern of the
Learning goals	3.64	students will be forwarded to the college faculty members who represent Board of
Learning-enabled environment	4.32	Studies, Panjab University, Chandigarh.
Merit-based Assessment	4.14	Studies, 1 anjub Chrycistry, Chandigarn.
Overall student satisfaction	4.28	
Pace of learning	4.2	
Syllabus Design	4	
Syllabus Relevance	3.74	

Other Suggestions from students	Action taken
The College should include content in the skilled curriculum beyond the topics.	The suggestion has been discussed with the college authorities and implemented also.
Students suggested the need for job-oriented courses, online training for facing interviews during online and offline campus selection.	Trainings and internships were offered for facing career advancements.
There should be separate online and offline query cell for skilled courses.	College reception number and some teacher in charges are always available offline and online to interact and to solve the queries.
Various online learning material should be incorporated.	Various online learning material have already been incorporated.
Provision of skilled courses option as an elective subject with conventional courses to high lighten the entrepreneurial skills	Various add on courses are already provided by the college authorities.
Online educational resources should be available and accessible in the library.	The facility has already been provided in the library.
There should be smarter learning environment and the curriculum should have more practical approach.	All the faculties are now using ICT to improve teaching learning purposes to create smart learning environment and skill building workshop conducted regularly.
There should be flexibility in the teaching hours so that working candidates can continue their studies beyond their working hours.	The suggestion has been already implemented.



Table 6-Overall Student Feedback Analysis (2021-2022)

Attributes	Arts	Commerce	Science	Computer	Vocational
				Science	Courses
Catering to Individual Learning Needs	4.45	3.16	4.29	4.32	4.14
Experiential Learning	4.38	4.35	4.36	4.14	4.18
Generating Value	4.35	4.26	4.36	4.28	4.2
Innovative Teaching Methods	4.41	4.28	4.33	4.44	4.44
Learning Goals	4.53	4.21	4.38	3.64	3.64
Learning-Enabled Environment	4.43	4.28	4.38	4.14	4.32
Merit-Based Assessment	3.14	4.23	4.35	4.18	4.14
Overall Student Satisfaction	4.12	4.35	4.38	4.2	4.28
Pace of Learning	4.21	3.18	4.13	4.2	4.2
Syllabus Design	3.32	3.16	3.11	3.74	4
Syllabus Relevance	3.23	4.24	3.21	4	3.74

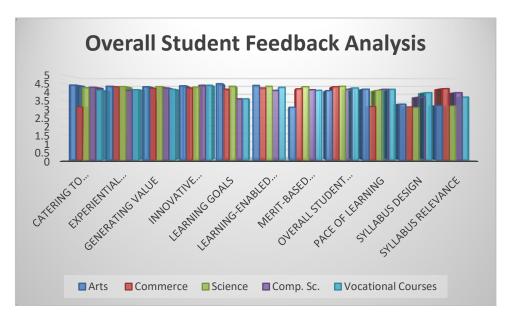


Fig. 6 Weighted Mean Score of Overall Students' Feedback

The above figure 6 depicts the overall students' feedback analysis for the year 2021-22. From the table, it can be interpreted that syllabus design is the most considerable factor having low weighted mean score in all the students from different department. whereas innovative teaching methods and generating values are found completely satisfied than others having higher weighted mean score. These factors are forwarded to the higher authorities for further consideration.

Convener

Joint Convener

# FACULTY FEEDBACK ANALYSIS REPORT SESSION 2021-2022



#### **Feedback Methodology**

Structure feedback is obtained from faculty on design and review of curriculum during mid of each semester. The data generated is compiled by the Head of the Departments and IQAC of college. Feedback thus obtained is then statistically analysed, tabulated and reviewed. Suggestions and comments given by the faculty are also taken into account for future development and forwarded to the Board of Studies of the University.

The feedback from faculty regarding curriculum is obtained through Structured Questionnaire which includes 12 questions on various aspects of curriculum. A five point Likert scale has been used with weights assigned from 1 to 5 to different responses as follows:

The Range of each order or level is determined by the following formula: (Highest point in Likert Scale-Lowest point in Likert Scale)/ Number of Levels Used

Therefore Range= (5-1)/5=4/5=0.8 Hence

Category	Weighted Score	Remarks
5	4.2 to 5.0	Completely agree
4	3.4 to 4.2	Agree
3	2.6 to 3.4	Somewhat Agree
2	1.8 to 2.6	Don't Agree
1	1.0 to 1.8	Completely Disagree

Data is collected from the faculty of respective departments and 91 faculty members filled the questionnaire.

#### P.G. DEPARTMENT OF ARTS

Table-7 Faculty Feedback Analysis (2021-2022)

	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	weighted Score	Weighte d Mean Score
Faculty Engagement & Inclusivity	12	7	9	7	2	131	3.54
Resources, Tools & Support	20	9	3	4	1	154	4.16
Faculty Self-Development	26	8	0	2	1	167	4.51
Innovative Teaching Methods	26	7	1	3	0	167	4.51
Working Towards Academic Excellence	23	10	3	1	0	166	4.49
Culture - Growth Mindset	18	7	11	1	0	153	4.14
Cross-Pollination of Ideas, Thoughts & Methods	27	6	1	2	1	167	4.51
Syllabus Relevance & Holisticity	26	11	0	0	0	174	4.70
Pace of Teaching & Learning	10	8	7	5	7	120	3.24
Curriculum: Flexibility, Accuracy & Quality	10	7	11	7	2	127	3.43
Merit-Based Assessment	26	9	0	1	1	169	4.57
Student Centricity	28	6	1	2	0	171	4.62

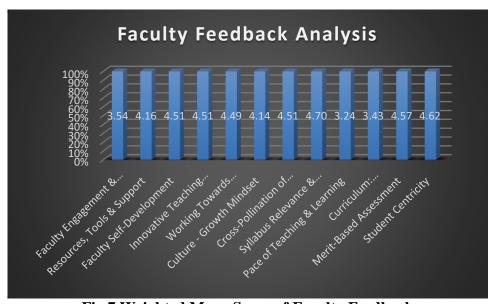


Fig.7 Weighted Mean Score of Faculty Feedback

Based on the above Table-7 and the Fig.-7 it is evident that on most of the parameters the weighted mean score of the faculty responses has been quite heartening i.e. above 4.2, which means that they are quite satisfied with the tools, resources, latest technology, support and encouragement DSCW provides for the efficacy of learning and teaching within the college. The highest mean score was for Syllabus relevance and holisticity. The faculty showed their dissatisfaction regarding the pace of teaching and learning but institution is helpless in that matter because the framing of syllabus does not fall under the domain of the institution but the university. The syllabus is quite voluminous and in addition to that , time has to be devoted towards co-curricular and extracurricular activities and semester system further makes the things complicated. The report is forwarded to the

IQAC for further discussions and deliberations.

Attributes	Weighted Mean Score	Action taken
Faculty Engagement & Inclusivity	3.54	Faculty Engagement & Inclusivity,
Resources, Tools & Support	4.16	Pace of Teaching & Learning, Curriculum: Flexibility, Accuracy &
Faculty Self-Development	4.51	Quality were found to be the major
Innovative Teaching Methods	4.51	areas of concern of the faculty. The
Working Towards Academic Excellence	4.49	suggestions were appreciated and
Culture - Growth Mindset	4.14	noted for forwarding to the Board of Studies of PU, Chd. as the college
Cross-Pollination of Ideas, Thoughts & Methods	4.51	does not play any role in the framing or designing of the syllabus
Syllabus Relevance &Holisticity	4.70	
Pace of Teaching & Learning	3.24	
Curriculum: Flexibility, Accuracy & Quality	3.43	
Merit-Based Assessment	4.57	
Student Centricity	4.62	

<b>Suggestions From the Faculty</b>	Actions Taken
The pattern of semester exams does not focus	The suggestion was noted and sent to the
on the overall development of the students.	Board of Studies of Panjab University,
The evaluation of the students should focus	Chandigarh.
on the overall development of the students.	
DSCW is well equipped with technology. All	The point was noted by the authorities and
the teachers should attend more seminars,	the faculty members were encouraged to
workshops, FDPs etc. so that they can take	attend more and more seminars, workshops,
full advantage of the technology installed in	FDPs etc. to become proficient in the use of
the college.	technology.
The library of DSCW has vast amount of	This point was highly appreciated by the
books. There should be more books for the	authorities and considerable action was taken
preparation of competitive exam such as	to arrange more books in the library.
UGC NET, SSC, UPSC etc.	
The undergraduate students should be	The authority of the college noted the
exposed to professional e.g. business	suggestion and took action took action to
internship, or study abroad.	increase the exposure of the students.
All the teachers should promote classroom	This point was appreciated by the authorities
continuity by minimizing absences and	and called a meeting to encourage the
providing high quality substitute when an	teachers to minimize absences.
absence is extremely necessary.	
Syllabus should be designed to help the	As college authorities have no direct role in
students in upcoming competitive exams	syllabus designing, the suggestion was
such as UGC, UPSC, PPSC etc.	forwarded to the Board of Studies of Panjab
	University, Chandigarh.
Annual System should be introduced for the	The suggestion was forwarded to Panjab
smooth pace of syllabi	University, Chandigarh

Thumida Shain

#### P.G. DEPARTMENT OF COMMERCE

Table 8: Faculty Feedback Analysis (2021-2022)

Attributes	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Faculty Engagement & Inclusivity	2	0	2	2	3	23	2.56
Resources, Tools & Support	7	1	1	0	0	42	4.67
Faculty Self-Development	7	1	1	0	0	42	4.67
Innovative Teaching Methods	8	1	0	0	0	44	4.89
Working Towards Academic Excellence	9	0	0	0	0	45	5.00
Culture - Growth Mindset	7	1	1	0	0	42	4.67
Cross-Pollination of Ideas, Thoughts & Methods	7	1	1	0	0	42	4.67
Syllabus Relevance & Holisticity	5	0	1	2	1	33	3.67
Pace of Teaching & Learning	7	1	1	0	0	42	4.67
Curriculum: Flexibility, Accuracy & Quality	4	2	2	1	0	36	4.00
Merit-Based Assessment	8	1	0	0	0	44	4.89
Student Centricity	7	1	1	0	0	42	4.67

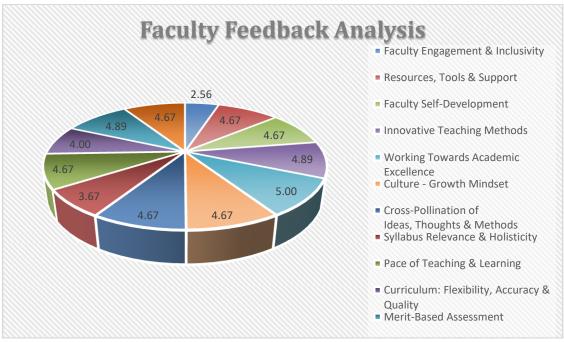


Fig 8: Weighted Mean Score of Faculty's Feedback

Figure 8 depicts that based on almost all parameters the weighted mean score of faculty responses is above 4.1, which means that they completely agree with the curriculum aspects. The high mean scores are for (i)Working towards Academic Excellence, (ii) Merit-based Assessment, (iii)Innovative Teaching Methods. These three parameters have a mean score 4.5, which means the faculty is completely satisfied with the curriculum implementation except Faculty engagement & inclusivity, Syllabus relevance & holisticity and Curriculum: flexibility, accuracy & quality.

Attributes	Weighted Mean Score	Action taken
Faculty engagement & inclusivity	2.56	Faculty engagement and inclusivity,
Resources, tools & support	4.67	Syllabus relevance & holisticity and
Faculty self-development	4.67	
Innovative teaching methods	4.89	Curriculum: flexibility, accuracy & quality
Working towards Academic Excellence	5.00	are the major areas of concern of the
Culture - Growth mindset	4.67	faculty.
Cross-pollination of Ideas, thoughts & methods	4.67	Faculty or college have no authority to change the syllabus/curriculum according
Syllabus relevance & holisticity	3.67	
Pace of teaching & learning	4.67	to their requirements, therefore the
Curriculum: flexibility, accuracy & quality	4.00	proposal will be forwarded to Panjab
Merit-based Assessment	4.89	University for their kind consideration.
Student centricity	4.67	

Other suggestions from the faculty	Action taken
To enhance and improve the concept of	The matter is forwarded to higher authorities.
online/E-Learning, at least one certificate	
from NPTEL / SWAYAM should be made	
mandatory for the students during the three	
year degree programme.	
Some new subjects, related to the field of	The college will send this proposal to P.U.Chd
commerce and management like International	for their perusal as syllabus sketching is done
Trade / International Business should be	by the respective Board of Studies
introduced at UG level.	
Curriculum should match international	Books of foreign authors and international
standards.	journals were added into library.
The syllabus of some subjects must be	As the syllabus is being designed by the Board
revised in order to emphasise more on	of Studies, Punjab University, the college does
practical knowledge rather than only	not have any say in this. Still the suggestion will
theoretical. The subjects like Banking and	be sent to the respective Board of Studies for
Issues in Indian commerce must be revised	their perusal and further action.
with inclusion of real-time software and	
technology used in banking sector.	
Holisticity of the syllabus should be need	The framing of syllabus falls under the
based, meet contemporary requirements and	jurisdiction of the Board of Studies P.U.Chd.
in tune with the various competitive exams.	The college does not have any role in it. The
	proposal will be forwarded to P.U. for
	processing.
Grant of autonomy to college to bring	The matter will be forwarded to University to
relevance and flexibility according to	bring required changes to their notice.
requirement of the subject.	

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#### **DEPARTMENT OF SCIENCE**

**Table-9 Faculty Feedback Analysis (2021-2022)** 

Attributes	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Faculty engagement & inclusivity	4	3	0	1	16	50	2.08
Resources, tools & support	24	0	0	0	0	120	5.00
Faculty self-development	15	4	3	1	1	103	4.29
Innovative teaching methods	15	5	3	0	1	105	4.38
Working towards Academic Excellence	16	4	1	1	2	103	4.29
Culture - Growth mindset	17	1	3	2	1	103	4.29
Cross-pollination of Ideas, thoughts & methods	15	6	3	0	0	108	4.50
Syllabus relevance &holisticity	4	11	3	3	3	82	3.42
Pace of teaching & learning	15	8	1	0	0	110	4.58
Curriculum: flexibility, accuracy & quality	8	8	0	4	4	84	3.50
Merit-based Assessment	9	8	3	3	1	93	3.88
Student centricity	7	6	2	4	5	78	3.25

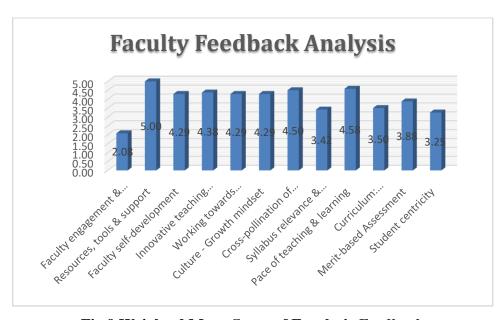


Fig.9 Weighted Mean Score of Faculty's Feedback

It is evident from table 9, that the weighted mean score of faculty responses on most of the parameters is above 4.1. It has been observed from the faculty feedback analysis that there are few factors must be considered for necessary actions (i) Curriculum should be in accordance to UGC/NET/GATE exam and must involve some research oriented programmes to develop skills for solving global problems (ii) Curriculum must be multidisciplinary in nature and should involve minor projects to sharpen the young minds and give a judicious vision to global problems. (iii) Students should be assessed on the basis of their skills, knowledge and other such parameters in addition to their score-card. (iv)There is a need of adapting more effective strategy for student centricity.

Attributes	Weighted Mean Score	Action taken
Faculty engagement & inclusivity	2.08	Overall response in most of the parameters is above 4.1. The major
Resources, tools & support	5.00	concern is about Faculty
Faculty self-development	4.29	engagement & inclusivity and syllabus relevance & holisticity,
Innovative teaching methods	4.38	curriculum flexibility and student centricity. DSCW understands
Working towards Academic Excellence	4.29	that it is moral and social
Culture - Growth mindset	4.29	responsibility of the college to encourage students to be innovators
Cross-pollination of Ideas, thoughts & methods	4.50	and leaders of change. The suggestions regarding weaknesses
Syllabus relevance & holisticity	3.42	will be informed to IQAC & concerned college authorities so
Pace of teaching & learning	4.58	that college can pay more attention on knowing each student as
Curriculum: flexibility, accuracy & quality	3.50	individual, analyzing their needs, goals and aspirations, scanning
Merit-based Assessment	3.88	environmental needs in terms of
Student centricity	3.25	employability, entrepreneurship and effective citizenship.

Other suggestions from the Faculty	Action taken
Lack of syllabus relevance and holisticity can be overcome by giving knowledge of new technologies in the market which will	Suggestions were forwarded to the Board of studies, Panjab University, Chandigarh for necessary action.
be useful for the students.	
New activities to be included in the curriculum so as to enhance the employability of students.	The suggestions were discussed in the college council and it was decided to focus on vocational courses and add on courses along with academic courses.
Student's centricity should be more focussed for development of the whole student and encompassing social, cultural and professional aspects of the student's landscape.	The suggestions were discussed in the college council and it was decided to take necessary actions to implement the suggestions to the extent they are viable.
Students must be made aware about the opportunities for Service Industries.	The institution frequently conducts placement drives so as to enable the students to have interaction with the renowned industrialists.
Innovative teaching strategies can be incorporated to make more effective teaching learning process.	Many new strategies have been opted by the institution to enhance the teaching learning experience of both teacher and the taught.
Cross pollination of ideas, thoughts and methods allows students to discover hundreds of ideas worth exploring in under an hour.	Number of invited talks, seminars, workshops has become random feature of DSCW to take necessary actions and implementation of ideas of experts.

To engage learners effectively and maintain energy and focus, Teachers need to pay more attention to managing pace between teaching and learning.

Teachers are advised to make the necessary lesson plans considering various teaching methods and assign more time keeping activities to the students in order to manage pace between teaching and learning.

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#### P.G DEPARTMENT OF COMPUTER SCIENCE

Table-10 Faculty Feedback Analysis (2021-2022)

Attributes	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Faculty engagement & inclusivity	0	2	6	0	0	26	3.25
Resources, tools & support	5	2	1	0	0	36	4.50
Faculty self-development	4	2	0	1	1	31	3.88
Innovative teaching methods	6	1	1	0	0	37	4.63
Working towards Academic Excellence	5	1	1	1	0	34	4.25
Culture - Growth mindset	4	2	1	1	0	33	4.13
Cross-pollination of Ideas, thoughts & methods	5	1	1	1	0	34	4.25
Syllabus relevance &holisticity	2	1	1	2	2	23	2.88
Pace of teaching & learning	6	1	1	0	0	37	4.63
Curriculum: flexibility, accuracy & quality	0	2	4	2	0	24	3.00
Merit-based Assessment	4	3	1	0	0	35	4.38
Student centricity	4	1	0	2	1	29	3.63

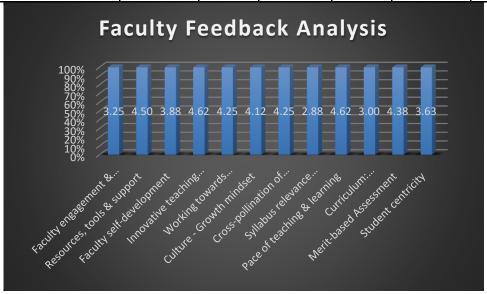


Fig.-10Weighted Mean Score of Faculty Feedback

Based on the above **Table-10** and the **Fig.-10** and the Figure it is evident that on all parameters the weighted mean score of faculty responses have been above 4.16, which means that they are completely agree with the curriculum aspects. The highest mean score was for (i) Innovative teaching methods (ii) Pace of teaching & learning. All the parameters have a mean score above 4, which mean the faculty is completely satisfied with the curriculum implementation except Syllabus relevance & holist city, Curriculum: flexibility, accuracy &quality ,Student Centricity and Faculty engagement & inclusivity. The report is transferred to the IQAC for further discussions and deliberations.

Attributes	Weighted Mean Score	Action taken
Faculty engagement & inclusivity	3.25	The major concern is about Syllabus relevance
Resources, tools & support	4.50	
Faculty self-development	3.88	&holisticity, Student Centricity, Curriculum:
Innovative teaching methods	4.63	flavihility accuracy & qualityand Equalty
Working towards Academic Excellence	4.25	flexibility, accuracy & qualityand Faculty
Culture - Growth mindset	4.13	engagement & inclusivity rest above score is
Cross-pollination of Ideas, thoughts & methods	4.25	4.16. The College and Department have no
Syllabus relevance &holisticity	2.88	authority to change the Syllabus of the
Pace of teaching & learning	4.63	
Curriculum: flexibility, accuracy & quality	3.00	university but Department will forward the
Merit-based Assessment	4.38	proposal to Board of Studies Members, of the
Student centricity	3.63	Panjab University, Chandigarh for kind Consideration.

Other Suggestions From the Faculty	Actions Taken
Teachers should have the freedom to adopt innovative	The details of the feedback were received by the
techniques/strategies of teaching such as seminar	heads of Department and appropriate awareness
presentations, group discussions etc	was created. Teachers were encouraged to adopt
	more innovative techniques and strategies for
	teaching.
In DSCW, Fzr. there is always thrust on the use of	More and more teachers are always
latest technology. There are already smart classrooms	motivated to keep themselves updated to
in which education is imparted through Projectors. So	meet the expectations of the students. They
this area does not require any drastic changes.	continue to adopt digital classroom teaching
	modes.
Suggestion to promote work environment for team	The suggestions showed satisfaction and
work.	hence no action was needed
Teaching learning practices are undergoing paradigm	Formal instructions were circulated to all
shift. Need of the hour is that the teachers should	Departments through authority for addressing
incorporate latest technological tools which are	the issues suggested by the employers.
already there in DSCW for the assistance of the	Teachers were given instructions to ensure
teachers.	promotion of work environment in the form
	of team work.
More exposure to field visits in curriculum.	All the teachers were notified about the issue and
_	they were encouraging to have more field visits
	as a part of their curriculum.
The Theory and Practical aspect should be balanced in all	This matter will be discussed by the member
semesters of B.C.A. course.	of Board of Studies in the coming meetings.

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#### P.G. DEPARTMENT OF VOCATIONAL COURSES

Table 11- Faculty Feedback Analysis Report (2021-2022)

Attributes	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Faculty engagement & inclusivity	8	1	4	0	0	56	4.31
Resources, tools & support	6	7	0	0	0	58	4.46
Faculty self-development	7	5	1	0	0	58	4.46
Innovative teaching methods	8	5	0	0	0	60	4.62
Working towards Academic Excellence	7	4	0	1	1	54	4.15
Culture - Growth mindset	5	3	1	3	1	47	3.62
Cross-pollination of Ideas, thoughts & methods	6	5	0	1	1	53	4.08
Syllabus relevance &holisticity	4	4	0	3	2	44	3.38
Pace of teaching & learning	4	5	0	2	2	46	3.54
Curriculum: flexibility, accuracy & quality	5	5	1	2	0	52	4.00
Merit-based Assessment	4	6	0	2	1	49	3.77
Student centricity	5	5	0	2	1	50	3.85

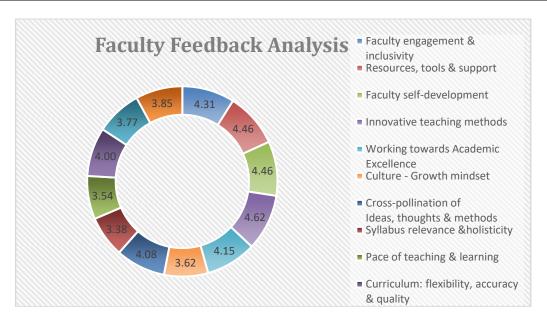


Fig.11 Weighted mean score of Faculty Feedback

Based on the above Fig.-11 it is evident that almost on all parameters the weighted mean score of teachers responses is above 4.2, which means that they completely agree with all the aspects. The highest mean score was for Innovative Teaching methods and Resources, tools & support. All the parameters have a mean score above 4, which means a high level of teacher's satisfaction.

	Weighted				
Attributes	Mean	Action taken			
	Score				
Faculty engagement & inclusivity	4.31	Syllabus relevance &holisticity and pace of			
Resources, tools & support	4.46	teaching & learning are found to be the			
Faculty self-development	4.46	major area of concern of the faculty. The			
Innovative teaching methods	4.62	suggestions were appreciated and noted for			
Working towards Academic		forwarding to the higher authorities.			
Excellence	4.15				
Culture - Growth mind-set	3.62				
Cross-pollination of Ideas, thoughts					
& methods	4.08				
Syllabus relevance &holisticity	3.38				
Pace of teaching & learning	3.54				
Curriculum: flexibility, accuracy &					
quality	4.00				
Merit-based Assessment					
Ment-based Assessment	3.77				
Student contribity					
Student centricity	3.85				

Suggestions from faculty	Action taken			
Awareness among every skill student	Online webinar on 'how to publish research			
especially final year student and research	articles' was organised by IQAC.			
scholars to publish their articles, may be				
created				
Provision to access online pallagrism	The campus had purchased the pallagrism			
software for research manuscript quality.	software and all faculties member utilising			
	the software in their research work.			
To organise Online Faculty development	Time to time online FDP's were organised			
programmes and refresher courses to enrich	for the faculty to improve their teaching and			
the learning experience.	research skills.			
Evaluation of departmental activities, action	Online as well as Offline academic audit			
plan may be implemented with inputs from	was conducted by the head of the faculty in			
different field expert to improve the	charge in the department and inputs			
curriculum.	received were documented.			

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**Table 12- Overall Faculty Feedback Analysis** 

Attributes	Arts	Commerce	Science	Computer Science	Vocational Courses	
Faculty engagement & inclusivity	3.54	2.56	2.08	3.25	4.31	
Resources, tools & support	4.16	4.67	5.00 4.29	4.50	4.46 4.46	
Faculty self-development	4.51	4.67		3.88		
Innovative teaching methods	4.51	4.89	4.38	4.63	4.62	
Working towards Academic Excellence	4.49	5.00	4.29	4.25	4.15	
Culture - Growth mindset	4.14	4.67	4.29	4.13	3.62	
Cross-pollination of Ideas, thoughts & methods	4.51	4.67	4.50	4.25	4.08	
Syllabus relevance &holisticity	4.70	3.67	3.42	2.88	3.38	
Pace of teaching & learning	3.24	4.67	4.58	4.63	3.54	
Curriculum: flexibility, accuracy & quality	3.43	4.00	3.50	3.00	4.00	
Merit-based Assessment	4.57	4.89	3.88	4.38	3.77	
Student centricity	4.62	4.67	3.25	3.63	3.85	

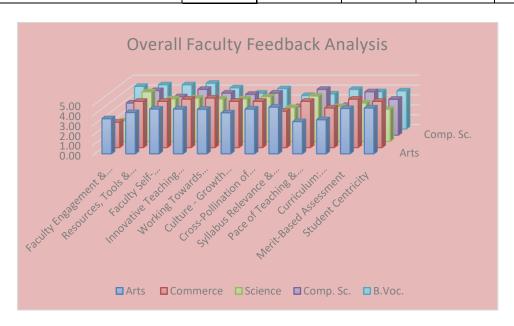


Fig 12: Weighted mean score of Overall Faculty Feedback

The overall Faculty Feedback Analysis for the year 2021-2022 is shown in the table and figure-12 above. From the table, it can be interpreted that syllabus relevance and holisticity is the most considerable factor having the lowest weighted mean score in all the faculties from different department except Arts followed by the Faculty Engagement and Inclusivity in all the departments except Vocational Courses. Whereas rest most of the factors of the analysis regarding curriculum from faculty point of view are found completely satisfied than others having higher weighted mean score i.e. above 4.2 in all the cases except Curriculum Flexibility, Accuracy and Quality and Student Centricity in few of the departments. These results are forwarded to the higher authorities for further consideration.

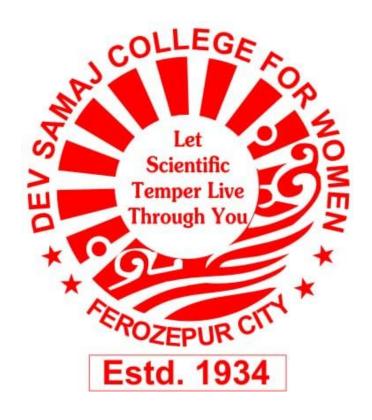
Convener

Joint Convener

## **ALUMNI FEEDBACK ANALYSIS**

## **REPORT**

### **SESSION2021-2022**



#### Feedback Methodology

Structure feedback is obtained from the alumni on design and review of curriculum during mid of each semester. The data generated is compiled by the Head of the Department and shared with concerned faculty. Feedback thus obtained is then statistically analysed, tabulated and reviewed. Suggestions and comments given by the alumni are also taken into account for future development and forwarded to the Board of Studies of the University.

The feedback from former students on design and review of curriculum is obtained through Structured Questionnaire which includes 11 questions on various aspects of curriculum. A five point Likert scale has been used with weights assigned from 1 to 5 to different responses as follows:

The Range of each order or level is determined by the following formula: (Highest point in Likert Scale-Lowest point in Likert Scale)/ Number of Levels Used

Therefore Range= (5-1)/5=4/5=0.8 Hence

Category	Weighted Score	Remarks
5	4.2 to 5.0	Completely agree
4	3.4 to 4.2	Agree
3	2.6 to 3.4	Somewhat Agree
2	1.8 to 2.6	Don't Agree
1	1.0 to 1.8	Completely Disagree

Data is collected with the help of convenience sampling technique. A total of 125 samples from alumni are taken for feedback.

#### P.G. DEPARTMENT OF ARTS

Table-13 Alumni Feedback Analysis (2021-2022)

Attributes	Completely agree	Agree	Somewhat agree	Don't agree	Completely disagree	Weighted Score	Weighted Mean Score
Related Fundamental Knowledge	18	4	1	1	1	112	4.48
Well-rounded Personality Development	13	7	2	1	2	103	4.12
Communicating Effectively	15	7	2	0	1	110	4.4
Application of Knowledge & Skills Acquired	15	5	1	2	2	104	4.16
Employability - Behaviours & Skills	9	7	4	3	2	93	3.72
Merit-based Assessment	17	4	2	1	1	110	4.4
Growth Mindset - Skill Assessment	9	4	4	3	5	84	3.36
Syllabus Relevance	14	6	2	1	2	104	4.16

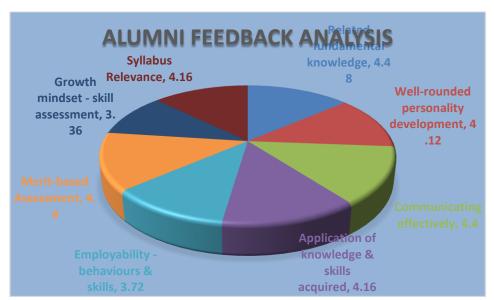


Fig.13 Weighted Mean Score of Alumni Feedback

From the above Fig.-13 it is evident that almost on most of the parameters, the weighted mean score of alumni responses is above 4.2, which means that they are quite satisfied with the knowledge and skills gained at DSCW. The highest mean score was for related fundamental knowledge(i). The alumni showed their complete satisfaction with the technology tools, learning Mediums and Techniques required for their well-rounded personality development. The alumni also showed their dissatisfaction regarding the growth mindset.

Alumni' Feedback Analysis Report

Attributes	Weighted Mean Score	Action taken
Related fundamental knowledge	4.48	Growth mind set and well round personality development were found to be the major areas of
Well-rounded personality development	4.12	concern of the Alumni. The suggestions were appreciated and noted for forwarding to the Head of
Communicating effectively	4.4	the Institution and Board of Studies of PU ,Chd
Application of knowledge & skills acquired	4.16	
Employability - behaviours & skills	3.72	
Merit-based Assessment	4.4	
Growth mindset - skill assessment	3.36	
Syllabus Relevance	4.16	

<b>Suggestions From the Alumni</b>	Action Taken
The prime focus of curriculum should on overall development of the students and must enhance the knowledge and perception of the students.	These valid points were highly praised and sent to the board of studies of Panjab University, Chandigarh.
The old students proposed that syllabus or curriculum is obsolete and stale. The curriculum needs to be progressive.	The college authorities noted this suggestion and sent it to Panjab University, Chandigarh because the framing of the syllabus comes under the preview of Board of Studies.
The syllabus should be designed to be helpful for the students in the competitive exams which they have to face in their future.	The authorities noted this suggestion and proposed to send it to the Board of Studies Panjab University, Chandigarh.
The classroom teaching provide the occasions for the development of interpersonal and cross-cultural competences.	The college authorities noted this suggestion and took a considerable action the improvement of interpersonal and cross-cultural competences in students.
The old students proposed that feedback from the students is essential for the further improvement of quality of teaching in the college.	This suggestion from the old students was highly appreciated by the authorities and it was decided that feedback from the students will be conducted from time to time.
The students expressed that the syllabus is not feeding the according to the need of the time. So some changes should be made in the syllabus according to need of the day.	The college authorities noted this suggestion and took the decision to communicate it to the VC of Panjab University, Chandigarh as this area regarding the framing of the syllabus comes under the preview of the higher authorities.
There should be much interaction between the faculty and the students.	Interactions of the faculty with the students were enhanced by emphasizing the importance of student learning and placing a high value on student input.
Syllabus should be designed in such a manner that it must enhance the knowledge	The suggestions were appreciated and noted for forwarding to the board of studies of PU,

and perception of the students about the basic components of the topics in hand. It should include the interviews, internships etc. so that the students become capable of having a peep into the future careers or jobs into which they would be venturing	Chd.
The syllabus should be interdisciplinary in nature and it must be able to meet the requirements of competitive exams conducted by UGC or UPSC or state boards	The suggestions were appreciated and noted for forwarding to the board of studies of PU, Chd. as the college is not autonomous and hence does not play any role in the framing or designing of the syllabus.
The old students of the college proposed that the model of education should be so framed and designed that the teachers feel comfortable in communicating those facts and figures even to the last learner in the class. They felt certain gaps between the syllabus that is designed for the holistic growth of the students and the demands of the market	The college authorities noted this suggestion and proposed to send it to PU, Chd. as this area regarding the framing of the syllabus comes under the preview of Board of Studies.
There should be the inclusion of summer and winter trainings so that the students get prepared to equip themselves with the tools for tackling with the local and global problems	The college authorities noted this suggestion and proposed to send it to PU, Chd. as this area regarding the framing of the syllabus and adding the provision of such trainings comes under the preview of Board of Studies.
The students had a very viable suggestion to make. They expressed that the ultimate purpose of education is to generate employment opportunities. But here in India we are not introducing any drastic steps to overhaul the system of education that is still following the same traditions set by Macaulay in the previous century. In changing times syllabus should be in league with the advanced nations of the world.	Introducing change in the over -all pattern of education is a policy matter. The college authorities noted this suggestion and took the decision to communicate it to the VC of PU, Chd. as this area regarding the framing of the syllabus comes under the preview of the higher authorities.
There was a proposal to allocate the marks for internal assessment according to the attendance and actual participation in the conferences and seminars and participation in sports, curricular, NSS, NCC etc.	This suggestion was already in practice but still new guidelines were issued by the principal to become more cautious in allocating the marks for assessment
The students felt that whatever they learnt, they could not utilise that knowledge properly. The reason being that in this small border town, there are fewer employment opportunities. So far as leaving one's place and exploring possibilities in the wider world are concerned, the girls felt family pressures, and conservative mindset of the patriarchal society hampering their growth.	This is really a regressive point for a small place like Ferozepur. For this, it was decided that local MLA should be approached to suggest him to introduce some innovative measures to focus on industial houses. By creating congenial atmosphere in the district, industrialists could be attracted.

Shumida Shain

### P.G. DEPARTMENT OF COMMERCE

Table-14Alumni's Feedback Analysis (2021-22)

Attributes	Completel y agree	Agre e	Somewha t agree	Don' t agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Related fundamental knowledge	15	5	1	2	2	104	4.36
Well-rounded personality development	15	4	4	1	1	107	4.2
Communicating effectively	5	6	5	6	3	79	3.16
Application of knowledge & skills acquired	16	4	1	2	2	105	4.2
Employability - behaviours & skills	5	6	5	6	3	79	3.16
Merit-based Assessment	14	6	1	2	2	103	4.12
Growth mindset - skill assessment	17	4	2	1	1	110	4.4
Syllabus Relevance	15	5	2	1	2	105	4.2

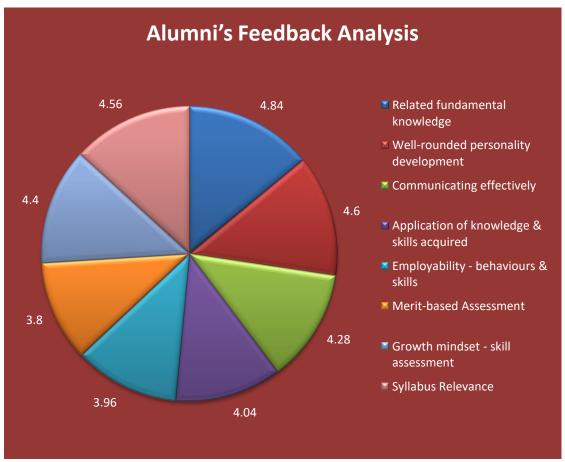


Fig.14 Weighted Mean Score of Alumni's Feedback

From the above Fig.-14 it is evident that on most of the parameters the weighted mean score of alumni responses have been above 4.2, which means that they are quite satisfied with the knowledge and skills gained at DSCW. The highest mean score was for related fundamental knowledge (i). The alumni showed their complete satisfaction with the technology tools, learning Mediums and Techniques required for their well-rounded personality development. The alumni showed their dissatisfaction regarding the pace of learning because of the voluminous syllabi that caters less to Individual Learning needs and the framing of syllabus.

Attributes	Weighted Mean Score	Action taken
Related fundamental knowledge	4.36	Employability- behaviour & skill and
Well-rounded personality	4.2	communicating effectively were found to be

development		the major areas of concern of the Alumni.
Communicating effectively	3.17	The suggestions were appreciated and noted for forwarding to the board of studies of PU,
Application of knowledge & skills acquired	4.21	Chd.
Employability - behaviours & skills	3.18	
Merit-based Assessment	4.24	
Growth mind-set - skill assessment	4.35	

Research Orientation Programs should be	Lectures and training programs are organised
organised to help students develop critical	to introduce the students to the area of
and analytical abilities.	research and to develop skills to write
	research paper.
There should be the inclusion of lectures	This practice is already in vogue. Guest
from experts in various fields to prepare the	lectures on life skills / soft skills by the
learners for basic life skills.	experts are organized quite frequently.
Syllabus should be designed as per the need	The suggestions were appreciated and noted
of the market and it must provide hands on	for forwarding to the board of studies of PU,
experience of various things. It should also	Chd.
include the interviews, internships etc.	
Assessment should be on the basis of	College is bound to follow the assessment
integrated and overall learning of the	criteria formulated by Panjab University,
students.	Chandigarh.
The alumni suggested that students showed	Institution has already evolved methods to
interest in learning concepts that are	make students understand the basic concepts
interdisciplinary in nature and are able to	of different fields.
meet the requirements of competitive exams	
conducted by UGC or UPSC or State Boards.	

HOD

## P.G. DEPARTMENT OF SCIENCE

Table-15Alumni Feedback Analysis (2021-2022)

Attributes	Completely agree	Agree	Somewhat agree	Don't agree	Completely disagree	Weighted Score	Weighted Mean Score
Related fundamental knowledge	15	5	1	2	2	104	4.16
Well-rounded personality development	9	5	4	6	1	90	3.6
Communicating effectively	14	6	1	2	2	103	4.12
Application of knowledge & skills acquired	16	4	1	2	2	105	4.2
Employability - behaviours & skills	5	6	5	6	3	79	3.16
Merit-based Assessment	14	6	1	2	2	103	4.12
Growth mindset - skill assessment	16	5	2	1	1	109	4.36
Syllabus Relevance	15	5	2	1	2	105	4.2

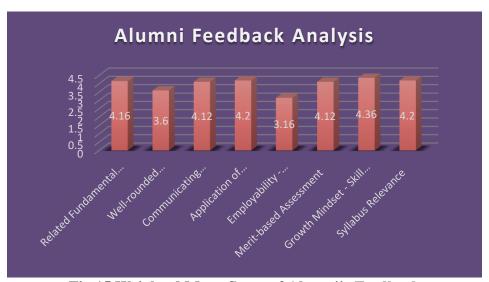


Fig.15 Weighted Mean Score of Alumni's Feedback

From the above Fig.-15it is depicted that almost on all parameters the weighted mean score of alumni responses is been above 4.2, which means that they completely agree with the curriculum aspects. The higher mean scores are for (i)Related fundamental knowledge and (ii)Well-rounded personality development and merit based assessment. The parameters have a mean score above 4, which means the alumni are completely satisfied with the curriculum implementation except growth mindset and Employability - Behaviours & Skills.

Attributes	Weighted Mean Score	Action taken
Related fundamental knowledge	4.16	Growth mindset and Employability - behaviours & skills are the major areas of concern of the
Well-rounded personality development	3.6	alumni. The suggestions were appreciated and institute is working to strengthen the placement
Communicating effectively	4.12	cell.
Application of knowledge & skills acquired	4.2	
Employability - behaviours & skills	3.16	
Merit-based Assessment	4.12	
Growth mindset - skill assessment	4.36	
Syllabus Relevance	4.2	

Other suggestions from the Alumni	Action taken
Necessity of Developing and monitoring knowledge &skills to get hired and to succeed in the workplace	The institute organise workshops to strengthen critical thinking, problem solving abilities and to develop communication and presentation skills. Moreover, students are taught to learn the dynamics of analysis and interpretation through research
To create multiple situations or problems that are very different on the surface but that all draw on the same knowledge i.e. to enhance mindset skill assessment.	Class tests, Assignments, multiple questions exams, quiz competitions are randomly conducted to equip the skill of application of concept.
There should be more focus on effective Communication to broaden intellect and creative horizons.	Language proficiency lectures are held time to time to enable listeners to learn the Five C's of Effective Communications-Clarity, Consistency, Creativity, Content and Connections.
According to alumni there must be autosuggestion in practice to encourage positive self-talk.	Each class has been divided into different groups and one faculty member has been assigned for each group, in which students discuss their problem with teacher and give autosuggestion to develop positive mind set.
To organize debates, quiz, talent hunt competitions to improve the aptitude & soft-skills of students.	To help students to develop their debating, writing, painting skills etc., the institute organise workshops to strengthen dimensions of their learning identity.
To organize Research Orientation Program which can facilitates the students in grasping a systematic methodology for research.	Lectures and hand on training programs are organized to train students about working of instruments and to introduce students to research and to develop skills to write research paper.
Syllabus should be more relevant as per latest requirement of Industry/Academia.	Any suggestion regarding relevance of syllabus will be forwarded to Board of Studies, Panjab University, Chandigarh for their kind consideration.

Manish

Sargely

### P.G. DEPARTMENT OF COMPUTER SCIENCES

Table-16Alumni Feedback Analysis (2021-2022)

Attributes	Completely agree	Agree	Somewhat agree	Don't agree	Completely disagree	Weighted Score	Weighted Mean Score
Related fundamental knowledge	9	5	5	3	3	89	3.56
Well-rounded personality development	18	4	2	1	0	114	4.56
Communicating effectively	12	7	3	2	1	102	4.08
Application of knowledge & skills acquired	13	6	2	2	2	101	4.04
Employability - behaviours & skills	12	7	1	3	2	99	3.96
Merit-based Assessment	20	4	1	0	0	119	4.76
Growth mindset - skill assessment	16	5	3	1	0	111	4.44
Syllabus Relevance	19	3	1	1	1	113	4.52

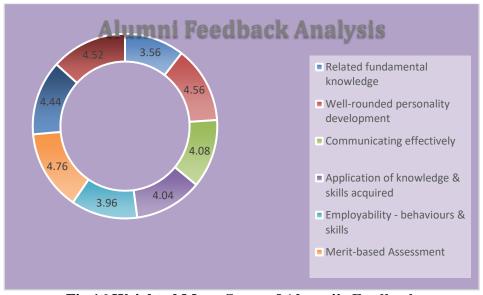


Fig.16 Weighted Mean Score of Alumni's Feedback

Based on the above fig 16 it has been found it is evident that for all parameters the weighted mean score of alumni responses have been above 4, which means that they completely agree with all the aspects. The highest mean score was for (i) Merit-based Assessment (ii)well-rounded personality development. All the parameters have a mean score above 4, which means a high level of alumni's satisfaction, except forRelated fundamental knowledge. The report was handed-over to the IQAC for further discussions and deliberations.

Attributes	Weighted Mean Score	Action taken
Related fundamental knowledge	3.56	Related fundamental knowledge is the area of concern. Efforts will be made to improve the overall basic knowledge of
Well-rounded personality development	4.56	the students.

Communicating effectively	4.08
Application of knowledge & skills acquired	4.04
Employability - behaviours & skills	3.96
Merit-based Assessment	4.76
Growth mindset - skill assessment	4.44
Syllabus Relevance	4.52

Other suggestions from the Alumni	Action taken
It has been proposed that the college should keep a track of the career trajectories of the alumni so that it could collaborate with them to organize sessions and workshops on various vocational issues. Another suggestion is to harness the influence of social media and organize interesting events that can help the alumni to foster a sense of belonging with the institution and the current students as well.	The institution has taken cognizance of these suggestions and they have been shared with the College Alumni Association and Website Committee. Alumni meetings are also held at the departmental level besides the College Alumni Meetings. The college is in the process to have an online database about alumni and their achievements which will be accessible to alumni and students of the college.
Organizing more workshops, field trips, pre- placement training, good internship opportunities, exchange programmes and cultivating a healthy student-teacher bond have been proposed to enhance the learning experience of students for their holistic development.	The institution has taken cognizance of this and these suggestions have been shared with the relevant authority for consideration and appropriate action.
The college provided enough opportunities for pursuing extracurricular interests.	The College is satisfied with its performance in this parameter and shall continue striving to incorporate innovative practices to enhance the holistic development of all students.
The alumni suggested to impart education that should be inter- disciplinary	Institution has already evolved methods to make students understand the basic concepts of different fields.
The college has provided them with a good foundation to cultivate leadership qualities and a sense of social responsibility.	The institution is satisfied with its performance in these parameters and shall work to consistently improve its performance percentages.

HOD

## P.G. DEPARTMENT OF VOCATIONAL COURSES

**Table-17 Alumni Feedback Analysis** 

Attributes	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Related fundamental knowledge	9	5	5	3	3	89	3.56
Well-rounded personality development	18	4	2	1	0	114	4.56
Communicating effectively	12	7	3	2	1	102	4.08
Application of knowledge & skills acquired	13	6	2	2	2	101	4.04
Employability - behaviours & skills	12	7	1	3	2	99	3.96
Merit-based Assessment	20	4	1	0	0	119	4.76
Growth mind-set - skill assessment	16	5	3	1	0	111	4.44
Syllabus Relevance	19	3	1	1	1	113	4.52

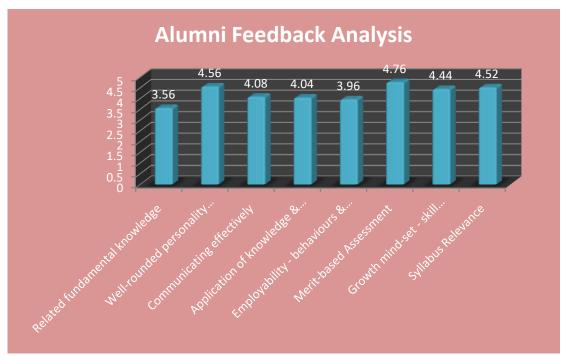


Fig.17 Weighted Mean Score of Alumni Feedback

Based on the above **Table-17** it is evident that on all parameters the weighted mean score of alumni responses have been above 4.1, which means that they are completely agree with the curriculum aspects. The highest mean score was for (i)Related fundamental knowledge (ii)Application of knowledge & skills acquired. All the parameters have a mean score above 4, which means they are completely satisfied with the exceptEmployability - behaviours & skills and Merit based assessment. The report is transferred to the IQAC for further discussions and deliberations.

Attributes	Weighted Mean Score	Action taken
Related fundamental knowledge	3.56	Employability - behaviours &skills and Related fundamental knowledge are the major areas of
Well-rounded personality development	4.56	concern of the Employer and following actions were taken.
Communicating effectively	4.08	The concerns will be forwarded to IQAC for
Application of knowledge & skills acquired	4.04	organizing more invited talks by expertise to self- regulate and manage the thoughts and actions of
Employability - behaviours & skills	3.96	students to drive them towards successful results.
Merit-based Assessment	4.76	
Growth mindset - skill assessment	4.44	
Syllabus Relevance	4.52	

Suggestions from Alumini	Action taken
To revise the content of the syllabus	BOS meetings were attended where
according to the needs of skill base industry.	suggestions were received regarding the
	skill curriculum from various panel
	members of different institutes.
Provision of online career counselling	Career counselling workshops and guest
sessions for exit classes.	lectures were organised by the college.
After the completion of skilled degree	In each year of Skilled courses curriculum,
course, there should be a provision for	students undergo 4-6 weeks industrial
online or offline training of three months to	training in their respective fields.
generate entrepreneurial skills.	
To organise alumini meet frequently	Every year college take initiative to organise
	alumini meet.

Vandas HOD Janyal Principal

Table 18- Overall Alumni Feedback Analysis (2021-2022)

Attributes	Arts	Commerce	Science	Computer Science	Vocational Courses
Related fundamental knowledge	4.48	4.36	4.16	3.56	3.56
Well-rounded personality development	4.12	4.2	3.6	4.56	4.56
Communicating effectively	4.4	3.16	4.12	4.08	4.08
Application of knowledge & skills acquired	4.16	4.2	4.2	4.04	4.04
Employability - behaviours & skills	3.72	3.16	3.16	3.96	3.96
Merit-based Assessment	4.4	4.12	4.12	4.76	4.76
Growth mindset - skill assessment	3.36	4.4	4.36	4.44	4.44
Syllabus Relevance	4.16	4.2	4.2	4.52	4.52

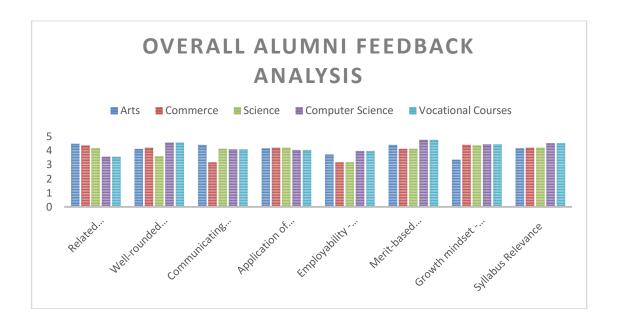


Fig.18 Weighted Mean Score of Overall Alumni's Feedback

The above table-18 explains the overall alumni's feedback analysis for the year 2021-2022. From the table, it can be depicted that alumni are found more concerned about the employability behaviour and skills having low weighted mean score in all the stream's alumni whereas rest of the factors of the analysis regarding curriculum from alumni point of view are found completely satisfactory having higher weighted mean score i.e. above 4 in all the cases except few departments. The analysis output is forwarded to the higher authorities for further consideration.

onvener Joint Convener

# INDUSTRY PARTNER FEEDBACK

# **ANALYSIS REPORT**

# **SESSION 2021-2022**



#### Feedback Methodology

Structure feedback is obtained from the employees on design and review of curriculum during mid of each semester. The data generated is compiled by the Head of the Department and shared with concerned faculty. Feedback thus obtained is then statistically analysed, tabulated and reviewed. Suggestions and comments given by the employees are also taken into account for future development

The feedback from employees on design and review of curriculum is obtained through Structured Questionnaire which includes 11 questions on various aspects of curriculum. A five point Likert scale has been used with weights assigned from 1 to 5 to different responses as follows:

The Range of each order or level is determined by the following formula: (Highest point in Likert Scale-Lowest point in Likert Scale)/ Number of Levels Used

Therefore Range= (5-1)/5=4/5=0.8 Hence

Category	Weighted Score	Remarks
5	4.2 to 5.0	Completely agree
4	3.4 to 4.2	Agree
3	2.6 to 3.4	Somewhat Agree
2	1.8 to 2.6	Don't Agree
1	1.0 to 1.8	Completely Disagree

Data is collected as per the actual MOU signed with the industries and questionnaires are filled by the industry partners to know their requirement for the ready product. So, 80 number of questionnaire are filled by them.

## P.G. DEPARTMENT OF COMPUTER SCIENCE

Table 19-EmployerFeedback Analysis (2021-2022)

Attributes	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Related Fundamental Knowledge	2	1	0	0	0	14	4.67
Well-rounded Personality Development	1	1	0	1	0	11	3.67
Communicating Effectively	0	1	1	1	0	9	3.00
Application of Knowledge & Skills Acquired	2	0	0	1	0	12	4.00
Employability - Behaviours & Skills	0	2	1	1	1	14	4.67
Merit-based Assessment	0	0	0	2	1	5	1.67
Growth Mind-set - Skill Assessment	0	1	1	1	0	9	3.00



Fig.19 Weighted Mean Score of Employers' Feedback

Based on the above **Table-16** it is evident that on all parameters the weighted mean score of alumni responses have been above 4.1, which means that they are completely agree with the curriculum aspects. The highest mean score was for (i)Related fundamental knowledge (ii) Employability – Behaviour & skills. All the parameters have a mean score above 4, which means they are completely satisfied with the except Merit based assessment. The report is transferred to the IQAC for further discussions and deliberations.

**Employer's Feedback Analysis Report** 

Attributes	Weighted Mean Score	Action taken
Related fundamental knowledge	4.67	Merit based assessment are the major areas of concern of the Employer and following actions
Well-rounded personality development	3.67	were taken.
Communicating effectively	3.00	The concern will be forwarded to IQAC
Application of knowledge & skills acquired	4.00	
Employability - behaviours & skills	4.67	
Merit-based Assessment	1.67	
Growth mindset - skill assessment	3.00	

Other suggestions from the Employer	Action taken
Students need to be more participative and work with teams more effectively.	Group Discussions, Workshops are conducted to improve student participating behaviour.
Students need to be aware of industry invited resource persons from industries exposure were made to address the students.	Experts from industrial companies are invited and conducted workshops, seminars.
Recruiter's suggested that the students intensive training on aptitude training was are be strong in their aptitude skill.	Special coaching conducted to develop aptitude skills.
There should be more emphasis on communication skills, problem solving attitude and analytical abilities.	To enhance the skills of students, Different Enrichment programmes are being organised by department.
Education institutions and employers interaction should be more frequent for the development of the studies programs and practical skills.  Skill based trainings should be emphasized.	Times to time urgent meetings with employers are arranged by higher authorities.  It was decided that more emphasis would be given on practical sessions.
	be given on practical sessions.

CHOD

## P.G. DEPARTMENT OF VOCATIONAL COURSES

Table-20 Employer Feedback Analysis (2021-2022)

Attributes	Completel y agree	Agree	Somewha t agree	Don't agree	Completel y disagree	Weighte d Score	Weighte d Mean Score
Related Fundamental Knowledge	10	5	1	1	0	75	4.41
Well-rounded Personality Development	11	6	0	0	0	62	3.65
Communicating Effectively	8	2	3	1	3	62	3.65
Application of Knowledge & Skills Acquired	9	3	2	1	2	67	3.94
Employability - Behaviours & Skills	11	6	0	0	0	79	4.65
Merit-based Assessment	8	2	3	1	3	67	3.94
Growth Mindset - Skill Assessment	9	3	2	1	2	67	3.94



#### Fig.20 Weighted Mean Score of Employers' Feedback

It is indicated in the fig 20 that almost on all parameters the weighted mean score of employer's responses is above 4.2, which means that they completely agree with the above aspects. The highest mean score was for employability- Behaviours & skills and related fundamental knowledge. All the parameters have a mean score above 4, which means the employers are completely satisfied with the following aspects except well-rounded personality development and communicating effectively.

Attributes	Weighted Mean Score	Action taken
Related Fundamental Knowledge	4.41	Well-rounded personality development and communicating effectively are major
Well-rounded Personality Development	3.65	areas of concerns of the employer. The
Communicating Effectively	3.65	professional standards should define the
Application of Knowledge & Skills Acquired	3.94	learning outcomes with main emphasis on attitudes and transferable skills.
Employability - Behaviours & Skills	4.65	autudes and transferable skills.

Merit-based Assessment	3.94
Growth Mind-set - Skill	3.94
Assessment	3.94

Suggestions from industry partner	Action taken
Skill based training should be emphasised.	Time to time skill based training
	programmes were organised for the students
	by their respective skilled departments.
The specific learning outcomes of the	Curriculum is designed by the University
Individual skilled educational programmes	representatives in collaboration with
should be decided by each MOU linker for	industry partners.
further requirement of the students.	
Interaction in the form of guest lecture	Online Meetings and guest lectures were
should be more frequent for the	organised with the industry partners.
development of the study programme and	
practical skills.	
There should be mandate for all the industry	College organised offline/ online job fairs
partners to join the job fair to be organise by	so that maximum number of industry
the institute for more recruiters.	partners interacted with students for
	recruitments.

HOD

Table 21- Overall Industry Partners Feedback Analysis (2021-2022)

Attributes	Computers	Vocational Courses
Related fundamental knowledge	4.67	4.41
Well-rounded personality development	3.67	3.65
Communicating effectively	3.00	3.65
Application of knowledge & skills acquired	4.00	3.94
Employability - behaviours & skills	4.67	4.65
Merit-based Assessment	1.67	3.94
Growth mind-set - skill assessment	3.00	3.94



Fig.21 Weighted Mean Score of Overall Employers' Feedback

The table-21 interprets the view point of industry partners regarding curriculum for the year 2021-2022 of Computer Science and Vocational Courses. From the table, it can be described that industries are found more satisfied with related fundamental knowledge and employability - behaviours & skills whereas rest of the factors were found area of concern in either case. The required feedback from industry partners is forwarded to the higher authorities so that they can do required changes in the syllabus to make it industry- relevant and to make the student ready for the industry.

Joint Convener

## **APPENDIX C: Group A**

### 360<sup>0</sup> Feedback Survey Form

#### Audience Category: Group A - Current Students

Full Name:	Designation:	
Organisation:	Address (City):	
Course enrolled for:	Time of Submission:	
Year of Joining:	Class:	

#### Please read the following directions carefully before commencing:

- 1. This questionnaire is intended to provide all students with the opportunity to be part of the various Improvement Initiatives at DSCW.
- 2. We believe that as a student of this college, each individual holds valuable insights & views that will lead towards the overall betterment of the Institution.
- 3. Your feedback forms part of 100s of other surveys that are sent to various stakeholders periodically. The information and valuable feedback that you provide, is kept 100% confidential and will be analysed in unison with all other feedback providers.
- 4. The questions asked in this form have been designed with the purpose of understanding the level of contentment or discontentment with the Curriculum / Syllabus design & delivery. Please read the statements and assign a score as per your choice. DSCW is striving towards improving its Curriculum, Syllabus & Delivery Frameworks and your honest & candid feedback, will go a long way in helping us improve and excel.

Somewhat agree(3) Don't agree(2)

Please choose one score (between 1-5) that best describes your satisfaction or dissatisfaction levels.

combicion	npicicity agree(5) Agree(4) Somewhat agree(5) Bon t agree		UII I USI UU(2)	/	COI	ipicicij	diangi co	
S.no.	Staten	nent		5	4	3	2	1
1.	The syllabus &curriculum delivered t	o me was designed holisti	cally and					
	was exhaustive. It meets my expectat	ions of the course I enrolle	ed for.					
2.	In addition to classroom lectures and	· · · · · · · · · · · · · · · · · · ·						
	guided me towards understanding - he	ow to <b>apply the acquired</b>						
	<b>knowledge</b> in real-world situations.							
3.	The course helped me to generate val	ue and custom that are nee	eded in					
	present scenario to become a good cit	izen.						
4.	The Institution has deployed a variety	of <b>different mediums</b> (e	.g. Online,					
	Field work, Workshops, Brainstorm s	essions etc.), to effectively	y deliver					
	the syllabus & curriculum to me. I can	me away with a much bett	er					
	understanding of the concepts than ju-	st the classic lecture media	ım.					
5.	The College & Faculty helped me und	derstand the Outcome Bas	ed					
	Approach to Learning. I clearly under	stood the Learning Object	tives and					
	Outcomes for each Unit/Subject.							
6.	The College & its Faculty, extensively	y use Technology tools &	products					
	(e.g. Software, Apps, PCs) to display	content, distribute resourc	es and as					
	teaching mediums. I feel that I am par	rt of a Progressive Techno	logy					
	driven Educational Institution.							
7.	The Allocation of Marks in the Tests	& Exams, were in proport	ion and					

relevant to the focus drawn upon those specific concepts and units within

S.no.	Statement	5	4	3	2	1
	the Course of Study.					
8.	Are you overall satisfied with the learning environment of the DSCW?					
9.	The Teachers design &pace out the Subjects, Concepts and Units in a					
	manner that allowed me the time to Learn, Understand & Imbibe. I am					
	very satisfied with the pace of learning at DSCW.					
10.	The units within each subject of the prescribed syllabus &curriculum,					
	were <b>relevant</b> to the Course. The unit <b>content &amp; concepts</b> were in line					
	with my expectations.					
11.	The subjects offered in the Course were relevant and suited to the chosen					
	stream of Specialisation.					

Suggestions if any:	
Date:	Signature:

# **APPENDIX D: Group B**

### 360<sup>0</sup> Feedback Survey Form

#### **Audience Category: Group B-Alumni or Ex-students**

Full Name:	Designation:	
Organisation:	Address (City):	
Year of Joining:	Year of Passing:	
Time of Submission:	Stream	

#### Please read the following directions carefully before commencing:

Agree(4)

**Completely agree(5)** 

- 1. This questionnaire is intended to provide all ex-students/ alumni with the opportunity to be part of the various Improvement Initiatives of their Alma Mater
- 2. We believe that as an ex-student of the college, each individual is a natural Brand ambassador of DSCW. Equipped with the knowledge & skills gained at DSCW, the Alumni have now experienced business/employment/services. They hold precious insights into 'how the real-world functions' and are in a position to provide valuable insights & views that will lead towards the overall betterment of the Institution.
- 3. Your feedback forms part of 100s of other surveys that are sent to Alumnae periodically. The information and valuable feedback that you provide, is <u>kept 100% confidential</u> and will be analysed in unison with all other feedback providers.
- 4. The questions asked in this form have been designed with the purpose of understanding the level of contentment or discontentment with the Curriculum / Syllabus design & delivery. Please read the statements and assign a score as per your choice. DSCW is striving towards improving its Curriculum, Syllabus & Delivery Frameworks and your honest & candid feedback, will go a long way in helping us improve and excel.

Please choose one score (between 1-5) that best describes your satisfaction or dissatisfaction levels.

Somewhat agree(3)

Don't agree(2)

**Completely disagree(1)** 

S.no.	Statement	5	4	3	2	1
1.	The syllabus & curriculum delivered to me was designed holistically and					
	was exhaustive. As an Alumna of DSCW, it meets my expectations of the					
	course I enrolled for.					
2.	The unit <b>content &amp; concepts</b> were in line with my expectations. It helped					
	me to develop my personality from all the aspects					
3.	At present, the Institution has deployed a variety of <b>different mediums</b>					
	(e.g. Online, Field work, Workshops, Brainstorm sessions etc.), to					
	effectively deliver the syllabus & curriculum. With this diverse set of					
	teaching mediums, students will gain a much better understanding of the					
	concepts than just the classic lecture medium.					
4.	The Content supplied to me (books, digital sources and print resources)					
	were relevant to the subject & concepts being taught. In hindsight, I felt					
	fully <b>equipped with sufficient study material and resources</b> , to conduct					
5.	my tests & exams efficiently.  As a student, in addition to classroom lectures and notes, the Faculty &					
<i>J</i> .	Teachers also guided me towards understanding - how to <b>apply the</b>					
	acquired theoretical knowledge in real-world situations so that I could					
	become good employee or entrepreneur.					
6.	The Allocation of Marks in the Tests & Exams, are in proportion and					
0.						
	relevant to the focus drawn upon those specific concepts and units within					

S.no.	Statement	5	4	3	2	1
	the Course of Study.					
7.	The Teachers & Faculty members are extremely knowledgeable and					
	provide students with valuable insights that go beyond books. They are					
	abreast of the latest trends and methods in their subject areas.					
8.	The Subjects offered in the Course were relevant and suited to the chosen					
	stream of Specialisation. The Subjects and Course content gave me a					
	significant advantage in my 'real-world' experiences.					

Suggestions if any:	
Date:	Signature:

# **APPENDIX E: Group C**

### 360<sup>0</sup> Feedback Survey Form

#### **Audience Category: Group C-Employers / Potential Employers**

Full Name:	Designation:	
Organisation:	Address (City):	

#### Please read the following directions carefully before commencing:

Agree(4)

- 1. This questionnaire is intended to provide potential and existing employers and business owners with the opportunity to be part of the various Improvement Initiatives of DSCW
- 2. We believe that as a potential/current employer of DSCW, you are equipped with the knowledge & experience of working in close quarters with our students. Your real-world experiences put our students through the ultimate test of actual application of knowledge & skills acquired. Potential & current employers hold precious insights into 'how the real-world functions' and are in a position to provide valuable insights & views towards improving the teaching methods, curriculum and focus areas for students and lead towards the overall betterment of the Institution.
- 3. Your feedback forms part of 100s of other surveys that are sent periodically. The information and valuable feedback that you provide, is <u>kept 100% confidential</u> and will be analysed in unison with all other feedback providers.
- 4. The questions asked in this form have been designed with the purpose of understanding the level of contentment or discontentment with the Curriculum / Syllabus design & delivery. Please read the statements and assign a score as per your choice. DSCW is striving towards improving its Curriculum, Syllabus & Delivery Frameworks and your honest & candid feedback, will go a long way in helping us improve and excel.

Please choose one score (between 1-5) that best describes your satisfaction or dissatisfaction levels.

Somewhat agree(3)

Don't agree(2)

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S.no.	Statement					4	3	2	1
1.	Students of DSCW display a good understanding of the fundamental								
	knowledge required work	knowledge required work. They possess sufficient knowledge levels to							
	execute the tasks given to them.								
2.	2. Students of DSCW display respectful, professional, ethical and well-								
	groomed behaviour that is	conducive to the work	environment	t and their					
	colleagues.								
3.	Students of DSCW communicate in the tri-language model very								
	effectively and are able to	communicate effective	ly in a busin	ess					
	environment.								
4.	Students of DSCW are ab	e to add value to my bu	isiness/organ	nisation by					
	drawing from their knowle	edge and applying those	e concepts ac	equired in					
	their student years.								
5.	DSCW students who have	been hired for specific	technical sk	ills, display					
	a good fundamental under	standing and knowledge	e of the subj	ect. They					
	are able to apply their kno	wledge while executing	g tasks assign	ned to them.					
6.	The Credit Based Assessn	ent (CBA) is a good ho	olistic scoring	g					
	methodology. The CBA fr	and how							

S.no.	Statement	5	4	3	2	1
	their study, research, other extra-curricular activities & efforts would					
	contribute positively towards their year-end CBA Score.					
7.	The Outcome Based Approach to Learning practiced by DSCW is					
	beneficial to students in their work-life. The clarity of Outcome-based					
	approaches allows students to clearly understand the application of their					
	skills & knowledge at work.					

Suggestions if any:						
Date:				Signature		

# **APPENDIX F: Group D**

### 360<sup>0</sup> Feedback Survey Form

#### **Audience Category: Group D-Teachers & Faculty**

Full Name:	Designation:	
Organisation:	Address (City):	
Department	Year of Joining:	

#### Please read the following directions carefully before commencing:

- 1. Estimated Survey completion time: 30 minutes
- 2. This questionnaire is intended to provide Teachers, College Faculty and visiting Academia with the opportunity to be part of the various Improvement Initiatives of DSCW
- 3. We believe that as a vital member and the driving force behind the Curriculum & Syllabus of DSCW, you are equipped with the knowledge & experience to make valuable suggestions to improve the Academic working of DSCW. Your real-time experience working with the students and in the college campus allows you the unique position of making critical suggestions for improvement
- 4. Your feedback forms part of 100s of other surveys that are sent to your Group (D) periodically. The information and valuable feedback that you provide, is <u>kept 100% confidential</u> and will be analysed in unison with all other feedback providers
- 5. The questions asked in this form have been designed with the purpose of understanding the level of contentment or discontentment with the Curriculum / Syllabus design & delivery. Please read the statements and assign a score as per your choice. DSCW is striving towards improving its Curriculum, Syllabus & Delivery Frameworks and your honest & candid feedback, will go a long way in helping us improve and excel.

Please choose one score (between 1-5) that best describes your satisfaction or dissatisfaction levels.

Completely agree(5)		Agree(4) Somewhat agree(3) Don't agree(2		)		Completely disagree(1)			
S.no.			Statement		5	4	3	2	1
1.	As part of initiative in curriculum	enough to take							
2.			am responsible to teach, I have an effective learning experie						
3.		officient encouragen nt in my chosen are	nent& support from the Instit a of specialisation	ution for self-					
4.	DSCW deploys the latest technology (software, apps, hardware, tools etc. for increasing the efficacy of Learning & Teaching within the College								
5.	As a Teacher/Faculty member, I have received the right number of opportunities to hone & improve my personal development as an Educator viz. mentor, speaker, organizer, host, presenter, committee member etc.								
6.			listic personality developmen						

encies viz. Being analytical, Problem-solving, Reasoning, minking etc. are sufficiently promoted and practiced at the earth DSCW's commitment to Academic Excellence & Innovation, ge participates, organizes, promotes and hosts a sufficient of events, seminars & workshops to allow the cross-pollination of educational frameworks ent & Syllabus that I teach at DSCW is in line with the subject/Unit I am specializing in. It is sufficient, relevant and ensive and in line with the desired Learning Outcomes & es of the Course.  Idemic Curriculum and the Calendar prescribed by the College is and feasible. It allows me the flexibility and efficiency of g my course content in time and seamlessly cribed Curriculum allows students the flexibility to choose from criety of subjects/courses in their own and other areas of action				
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rks in their areas of specialization – both internal and external				
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	re structured such that they allow an accurate assessment of the proficiency & capability in the subject.  are sufficiently exposed to best practices, latest methods & rks in their areas of specialization – both internal and external ge share  i any:	re structured such that they allow an accurate assessment of the proficiency & capability in the subject.  are sufficiently exposed to best practices, latest methods & rks in their areas of specialization – both internal and external ge share	re structured such that they allow an accurate assessment of the proficiency & capability in the subject.  are sufficiently exposed to best practices, latest methods & rks in their areas of specialization – both internal and external ge share	re structured such that they allow an accurate assessment of the proficiency & capability in the subject.  are sufficiently exposed to best practices, latest methods & rks in their areas of specialization – both internal and external ge share

Date :		Signature: